



The Christmas Reception preparations are well under way. If you are planning to attend this year's reception, please RSVP to Gina at 727-7755 x 100 no later than November 26, 2007.

The Reception will be held on December 5, 2007 at the Chief and Petty Officers mess at CFB Esquimalt, beginning at 5:00 p.m.



### Last Post

Commissionaire Ken Pearce has passed away. He was based in the Comox area for the duration of his employment with the Commissionaires. Our deepest sympathies go to his family.

### Commissionaires New Website!

**The new website is up and running! Everything from job postings, history, staffing, and all sorts of other information is readily available.**

**We have also introduced an Employee Intranet reserved exclusively for Commissionaires. Please contact Gina at 727-7755 ext 100 for instructions on it's use.**

**Please log on to:  
[www.securityguardsvictoria.com](http://www.securityguardsvictoria.com).**



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On October 24, 2007, Cmre Jeff Kyffin from the Royal BC Museum detachment was presented with his 17 year bar at Division HQ on the occasion of his retirement.



From left, Mrs. Jane Kyffin, Jeff Kyffin, and CEO, Stan Verran



## **Honeywell and Commissionaires Victoria**

In the world of Security Solutions, strength of service is built upon intimate knowledge of the customer's needs and potential solutions. By solutions, we mean effective and powerful technology operated by razor sharp security staff generating high value for the client. Recently, Commissionaires Victoria has aligned with one of the industry leaders, Honeywell to provide a powerful team approach to provide these solutions to our customers and signaling our commitment to benchmark security service excellence.

Honeywell provides advanced integrated security systems which communicate with the full spectrum of building systems such as heating, ventilation and air conditioning (HVAC), lighting, fire suppression systems, CCTV, access controls and intrusion alarms, to provide centralized control and monitoring for the client's entire facility, regardless of how large and diverse the business is.

Our vision is to work closely with Honeywell and other partners to provide this advanced level of service, which greatly reduces operating costs while increasing effectiveness, efficiency and system stability. Simply put, Honeywell provides the technology and we make it work by providing the monitoring and response expertise. Indeed we are currently working on two major projects for clients and so the vision is already being realized. Each will stand as an example of our ability to provide security solutions to our clients.

Our affiliation with Honeywell is just one more step in achieving our vision for the future which is: THE BENCHMARK SECURITY SOLUTIONS COMPANY, CONVERGED WITH TECHNOLOGY, INNOVATIVE AND CUSTOMER INTIMATE.



## **24/7 Response Centre**

The Response Centre has been in full operation for over a month now and has proven its worth. Our response time to Alarm calls has been reduced from 20 minutes to less than 10 minutes in most cases. Our service to the Commissionaire in the field has improved considerably through our Lone Worker check system and responding to vacancies at the work site.

In the next few weeks we will have GPS tracking with all of our Mobile vehicles that the Response Centre will monitor. This will aid in the dispatching of vehicles to any site as we will know the closest vehicle to the site requiring aid or backup.

We are negotiating a contract with Prices Alarms that will increase the work load for our Mobiles and the Response Centre. To accomplish this we will have one dedicated phone line in the Response Centre for all incoming Alarms. The main line of 727 7755 local 101 will be used for general enquiries and for the Lone Worker program.

## **Human Resources News**

Congratulations to Harvard Budgeon for being the successful candidate for the Supervisor of Campus Security position at Royal Roads University effective October 15<sup>th</sup>, 2007.

## **Victoria Public Library CCTV System**

Bill Chimko, our new Director of Security Solutions has just completed a security survey and CCTV assessment at the Victoria Library. He has designed a new and advanced security system for them. In the process he assisted the library with tender proposals to installers and then advised on final selection. A good example of Commissionaires converged with technology and providing total quality, but low cost, service to a client.

## **Training**

Captain Dusty Miller is part of the security committee looking into creating a new BST Course in conjunction with the Justice Institute of BC.

Victoria is one of the "guinea pig" schools to try the new curriculum.

The new course is moving in a different direction focusing more on the educational aspects of law rather than the police attitude. This is the first major change in over 10 years for this training course.

This past month the Divisional Training Manager from Commissionaires Nova Scotia, Rick Burns, sat in on our BST course.

Welcome our newest Commissionaires to the Division. From left, Jason Lewis, David Burneau, Joseph Hayter, Brenda Ferguson, Gary Teed, Brian Cox, Jordan Crilly, and Jody Harding.



Congratulations to Brenda Ferguson.  
Top Student October 2007

